

TERMS AND CONDITIONS FOR THE PROVISION OF ELECTRONIC SERVICES

§1. General Provisions

1. These Terms and Conditions set out the rules for the provision of electronic services by CTP Invest Poland Sp. z o.o., with its registered office in Warsaw (ul. Chmielna 69, 00-801 Warsaw, Poland), entered in the National Court Register under KRS No. 0000284324, hereinafter referred to as the "Service Provider".
2. The Service Provider may be contacted using the above details or by email at: kontakt@ctpevents.pl.
3. These Terms and Conditions have been prepared in accordance with:
 - a) the Act of 18 July 2002 on the Provision of Electronic Services;
 - b) Regulation (EU) 2016/679 of the European Parliament and of the Council (GDPR).
4. These Terms and Conditions are made available free of charge in a manner enabling their acquisition, storage and reproduction.

§2. Definitions

1. User – a natural person, legal entity or organizational unit using the contact form available on the Service Provider's website.
2. Contact Form – an electronic form available on the Service Provider's website enabling the transmission of messages by electronic means.
3. Service – an electronic service consisting of enabling the User to send a message via the Contact Form.

§3. Type and Scope of Services

1. The Service Provider provides an electronic service consisting of enabling the User to send messages through the contact form available on the website.
2. The Contact Form enables:
 - a) registration for an event;
 - b) granting consent to the dissemination of image/likeness;
 - c) granting consent to receive commercial and marketing information by electronic means or by telephone.
3. Use of the Contact Form is voluntary and does not require registration.

§4. Conditions for the Provision of Electronic Services

1. In order to use the Contact Form properly, the User must:
 - a) have a device with Internet access;
 - b) use a web browser capable of correctly displaying the website and supporting the Contact Form;
 - c) complete all mandatory fields;
 - d) submit the declarations required under the Contact Form.
2. The User is obliged to use the Contact Form in compliance with applicable law, accepted standards of conduct and these Terms and Conditions.
3. The User is prohibited from providing unlawful content, including in particular:
 - a) content infringing the rights of third parties;
 - b) false or inaccurate information;
 - c) offensive or unlawful content;
 - d) malware, spam or unsolicited commercial communications.
4. The agreement for the provision of electronic services is concluded when the User begins using the Contact Form and terminates when the User ceases using the Service or sends a message through the Contact Form.

5. The use of electronic services may involve standard risks associated with data transmission over the Internet, including in particular the risk of unauthorized access, data loss or malicious software activities.
6. The User should implement appropriate technical measures to minimize such risks, including up-to-date antivirus software and adequate protection of the end device.

§5. Personal Data and Privacy

1. The controller of personal data submitted through the Contact Form is the Service Provider.
2. Personal data provided via the Contact Form are processed:
 - a) for the purpose of handling submitted inquiries and enabling further communication;
 - b) in the case of inquiries regarding offers, cooperation or quotations – also for the purpose of taking steps prior to entering into an agreement;
 - c) where separate consent has been granted – also for marketing purposes.
3. The legal basis for processing personal data is:
 - a) Article 6(1)(b) GDPR – with regard to actions taken prior to entering into an agreement;
 - b) Article 6(1)(f) GDPR – with regard to handling communications and inquiries;
 - c) the User's consent – with regard to marketing activities requiring consent.
4. Detailed information regarding the processing of personal data is available in the [Privacy Policy](#).

§6. Complaints

1. Complaints concerning the operation of the Contact Form or services provided electronically may be submitted by email to: infoPL@ctp.eu.
2. A complaint should include:
 - a) information enabling identification of the complainant;
 - b) a description of the issue forming the basis of the complaint;
 - c) an email address for correspondence.
3. Complaints will be reviewed within 14 days of receipt.

§7. Final Provisions

1. These Terms and Conditions shall enter into force on 8th June 2026
2. The Service Provider may amend these Terms and Conditions for important legal, technical or organizational reasons.
3. Matters not regulated herein shall be governed by Polish law, in particular the Act on the Provision of Electronic Services and the GDPR.